



City of Huntington Beach

File #: 19-760

MEETING DATE: 7/15/2019

REQUEST FOR CITY COUNCIL ACTION

SUBMITTED TO: Honorable Mayor and City Council Members

SUBMITTED BY: Dave Kiff, Interim City Manager

PREPARED BY: Behzad Zamanian, Chief Information Officer

Subject:

Approve and authorize execution of Amendment No. 2 to Professional Services Agreement with Go-Live Technology, Inc. in the amount of \$60,000 for the Citywide Enterprise Land Management (ELM) implementation, and approve and authorize an increase in the Information Services Professional Service listing authority by \$60,000

Statement of Issue:

Approve an amendment to the existing professional services agreement between the City of Huntington Beach and Go-Live Technology in the amount of \$60,000, increasing the total contract from an existing \$296,000 to \$356,000. This amendment is requested to continue project management services for the Citywide Enterprise Land Management (ELM) project.

Financial Impact:

No financial impact.

Recommended Action:

A) Approve and authorize the Mayor and City Clerk to execute "Amendment No. 2 to Professional Services Agreement between the City of Huntington Beach and Go-Live Technology, Inc. for as needed Information Technology Project Management Services"; and,

B) Approve and authorize an increase in the Information Services Professional Services listing authority by \$60,000.

Alternative Action(s):

Deny amendment and direct staff accordingly.

Analysis:

Go-Live Technology, Inc. provides IT project management services to cities and water districts with extensive experience in planning and managing the deployment of enterprise-wide

applications such as Financial ERP, Billing, and Land Management enterprise applications and systems.

The City executed a three-year professional services contract with Go-Live Technology for project management services in 2017. Go-Live Technology was retained to work on the implementation of three complex software applications, including the Enterprise Cashiering, Utility Billing, and Enterprise Land Management initiatives. The three systems are tightly integrated and are integral to the City's financial stability and budget. These systems are also vital to customer service and business processes in the departments.

The City completed the implementation of the Utility Billing and Enterprise Cashiering projects and now working on the final stage (User Acceptance Testing - UAT) of the Enterprise Land Management system. To improve customer service features and functionality, a number of additional automations were identified and developed that resulted in extending project timeline to October 2019 for additional testing and Go-Live Technology was assigned to provide greater assistance than anticipated. Additionally, Go-Live Technology will assist with post-golive issues and enhancements.

Environmental Status:

Not applicable.

Strategic Plan Goal:

Enhance and maintain high quality City services

Attachment(s):

1. Go-Live Technology - Amendment 2 Professional Services Agreement
2. Go-Live Technology - Amendment 1 Professional Services Agreement
3. Go-Live Technology - Original Professional Services Contract