

# County of Orange Registrar of Voters





# Huntington Beach City Council

November 18, 2025



# Bob Page

Registrar of Voters





## Registrar of Voters' Mission Statement

"To provide election services for the citizens of Orange County to ensure equal access to the election process, protect the integrity of votes, and maintain a transparent, accurate and fair process."



## Registrar of Voters' Vision Statement

"To ensure excellence in the administration of elections to inspire confidence and trust in the democratic process."



### Registrar of Voters' Mission and Vision

#### OK, but how?

- Voter-First Customer Service
- Commitment to Quality Management
- Numerous and Varied Security Measures
- Community Relationships
- Communication, Teamwork, and Collaboration





- Accessible
- Fair
- Accurate
- Secure
- Transparent



## Security and Integrity Measures





The Orange County Registrar of Voters takes election integrity very seriously and completes numerous security steps to protect the County's elections.





- Badge access controls
- Auditable security seals on equipment
- Ballot drop boxes
  - Made of thick, secure metal
  - Bolted to concrete
  - Individually keyed







- Electronic voter check-in with near real-time updates
- Voter data is secured and encrypted while in transit and at rest
- All votes are cast on paper ballots
- Pre- & post-election confirmation of voting system software version
- Vote tally system is not connected to the internet
- Intrusion detection/prevention systems in place

#### **Process Measures**



- Voter File Maintenance Regular and consistent
- Drop Box Ballot Collection Teams of two, randomized routes, GPS tracking, radio communication, and photo documentation with controlled chain of custody
- Signature verification of all vote-by-mail ballots
- Pre-election & post-election Logic and Accuracy tests
- 1% Manual Tally and Risk Limiting Audit
- Partnerships Federal, State, and Local law enforcement & OCDA



## People Measures

- Background checks on all employees
- Extensive training provided to all employees
- Two-person integrity for movement of ballots
- Use of DA Investigators, Sheriff's deputies, and security officers
- Command Center/Vote Center Help Desk
- Rapid deployment teams

# Quality Management System





A Quality Management System provides customers the reassurance that the organization values and practices quality management principles.



The Seven Principles of ISO 9001:2015





**ISO-9001** is the international standard for creating, implementing, and maintaining a Quality Management System (QMS), published by ISO (International Organization for Standardization).



A Quality Management System (QMS) is a collection of rules, policies, processes, and procedures to provide products and services that meet customer needs and improve customer satisfaction.





## Registrar of Voters Resources



## Voter Registration Drives

- Voter Registration Affidavits
- OC ROV Online Training ocvote.gov/registration-drive
- CA SOS Guide



www.sos.ca.gov/elections/publicationsand-resources/guide-vr-drives

### Voter Assistance Hotline



- Types of Calls
  - General registration questions
  - How do I get a second ballot if am no longer at the address you have on file?
  - My ballot was damaged, how do I get a replacement?
  - Where is the closest Vote Center?

888-OCVOTES (888-628-6837)

### **Election Observation**



- Observable Election Activity
  - Mail ballot processing
  - Pre-election & post-election logic and accuracy test
  - 1% manual tally and risk limiting audit
  - Tabulation
- Ambassador Program

More information at <a href="https://occupation.org/">ocvote.gov/observe</a>



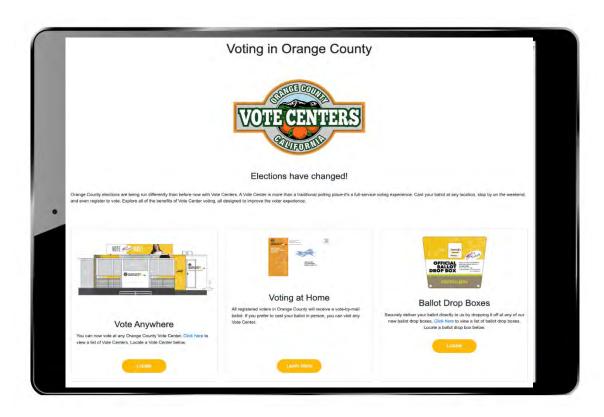
#### Online Data Available

- Election Results Results and What's Left to Process ocvote.gov/results
- Data Central Registration and Ballots Returned ocvote.gov/datacentral
- Map Central Registration, Find My District, and Results

ocvote.gov/map-central

#### Contact Us







- Online ocvote.gov
- Live Chat ocvote.gov/chat
- Call 714-567-7600 or 888-OCVOTES
- Email ocvoter@ocvote.gov



