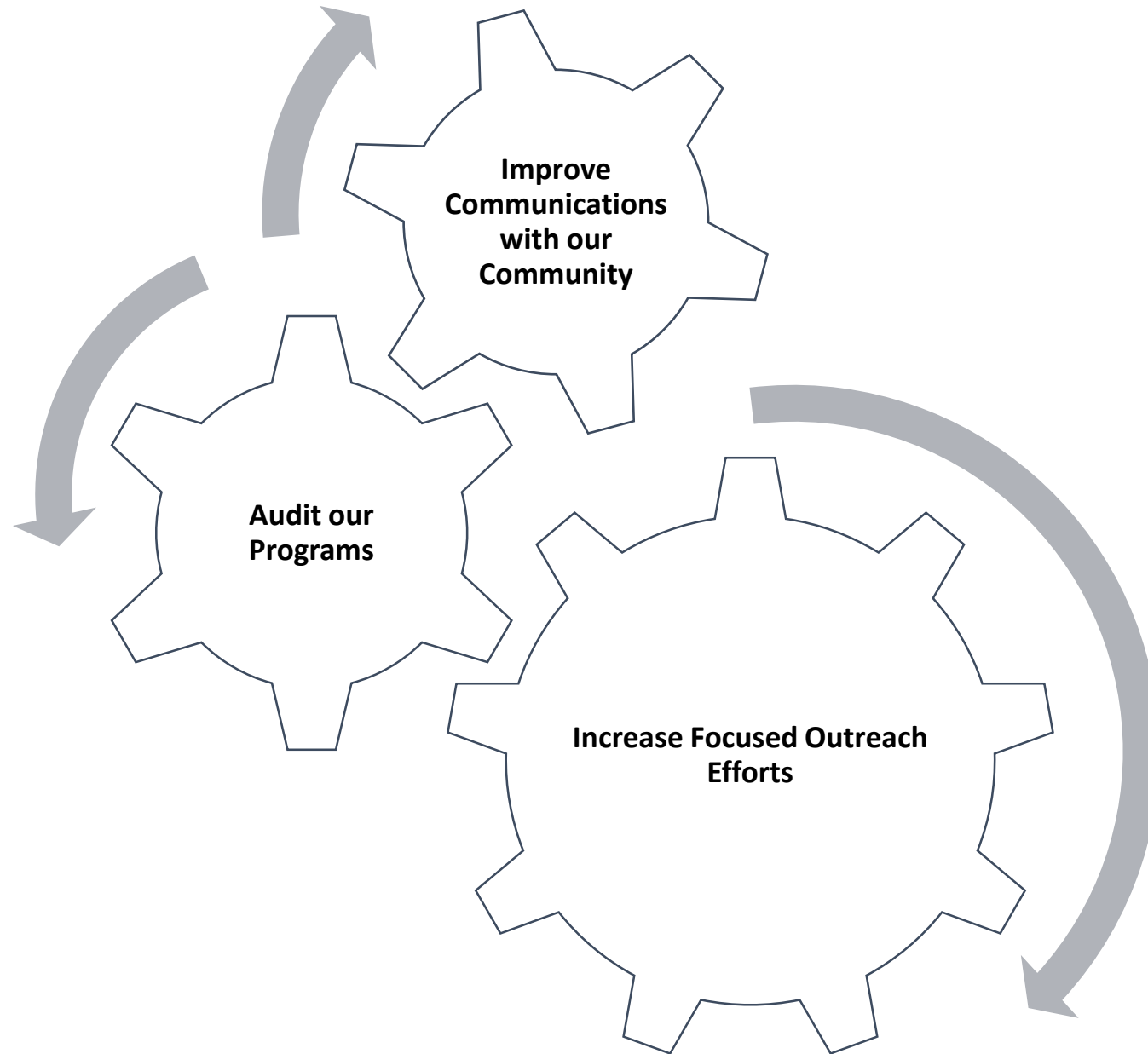




Homeless Response Update

2nd Quarter 2023

September 5, 2023



Improve Communications

- City website update
- Water billing messaging
- HB Downtown Business Improvement District efforts
- Standardized definitions of terms
- Monthly collaborative meetings between Homeless Task Force, Homeless & Behavioral Health Services staff, Police Department Records Bureau, OC Health Care Agency's Outreach and Engagement Team, and the City's Community Prosecutor
- Commenced quarterly Community Collaborative meetings
- Participated in the Community Café – “A Neighborly Conversation About Homelessness”
- Introductory meeting with AltaMed to discuss cooperative efforts on 8/28/23
- NAMI OC “In Our Own Voice” presentation on 8/31/23



Improve Communications

- Business Outreach
 - Over **100** property and business owners contacted
 - Topics discussed:
 - Current issues
 - Crime Prevention Through Environmental Design
 - Property owner's rights and responsibilities
- Between April 1 – June 30, **123** enforcement letters were received
- Currently, the Police Department has **272** active letters on file, a **50%** increase over the previous year
- The letters authorize the police department to take action for certain crimes on private property which require a private persons arrest
- Filled electronically and valid for one calendar year

<https://records.huntingtonbeachca.gov/Forms/Trespass-Letter>

NO TRESPASSING

Enforcement Letters on file with HBPD.

Owner supports prosecution for Illegal Lodging and Trespassing.



Section 1:

Address of Property *

Name of Business (If Applicable)

Owner of Property *

Management Company (If Applicable)

Phone *

Phone

Person completing this form *

Phone *

Email

Relationship to property *

☐ owner ☐ owner's agent ☐ manager

Provide a valid email address to receive a copy of this letter and receive a reminder notification for renewal prior to this letter's expiration date.

Section 2: Illegal Lodging Enforcement Letter per 647(e) CPC

This letter is to serve as my authorization for the Huntington Beach Police Department to arrest and remove anyone found illegally lodging on the property in violation of penal code section 647(e). I will cooperate with the Huntington Beach Police Department to facilitate this matter. This letter shall commence on the below date and expire after one year. I realize that I will have to submit a new illegal lodging letter if there is a change of owner, manager, or representative agent.

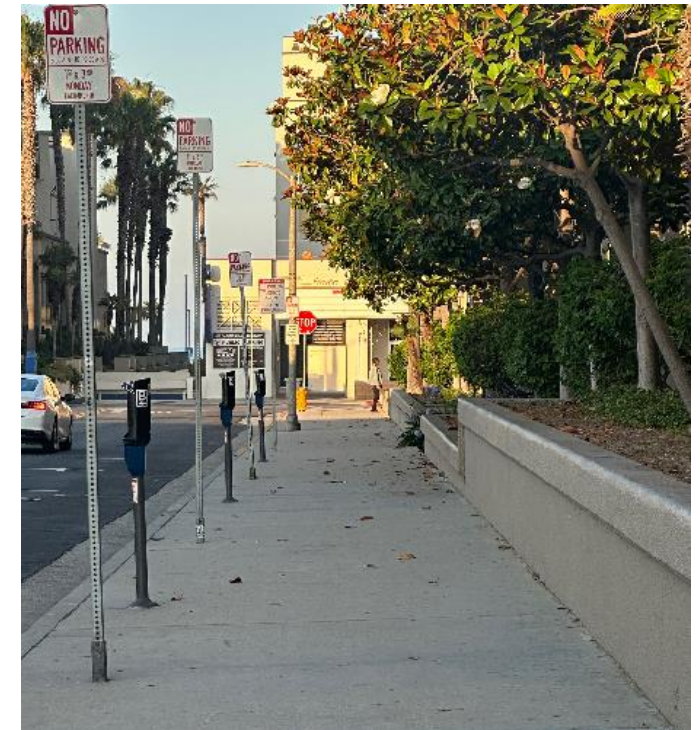
Signature *

Date

This Letter is Valid a Maximum of One (1) Year

Increased Focused Outreach Efforts

- Regular case conferencing with Navigation Center staff.
- Limited use of overtime to meet with clients to arrange for housing, medical appointments, and vital document appointments.
- Filled two social worker vacancies to increase outreach efforts.
- Worked with OC Psychiatric Emergency Response Team (PERT) to increase clinician staffing from 1 to 2 shifts per week.
- Worked with OC Health Care Agency's Outreach and Engagement Team to increase their availability from 1 to 1.5 shifts per week.
- All Police Department Downtown Patrol Unit officers attended a Homeless Liaison Officer Course.
- HB Cares now has 18 vetted and trained volunteers.
- Met with CalOptima to discuss expansion of their Street Medicine Program.



Audit Our Programs

Data Collection and Management

- Outreach Grid Case Management System has been identified as a comprehensive solution.
- Data management moved from Planning to Homeless and Behavioral Health Services division.

BeWell Mobile Crisis Response Teams

- Staffing is down one team, but additional team members are in backgrounds.
- Completed transports were being underreported.

Huntington Beach Navigation Center – Mercy House

- Staff has had two meetings with Mercy House CEO and has re-established monthly meetings with Mercy House management to discuss issues such as:
 - Timely invoicing
 - Neighborhood Outreach Patrols
 - Increasing successful exits to housing options
 - Volunteer opportunities within the Navigation Center



Advocacy / Funding

- SAMHSA Grant extension into Fiscal Year 23/24
- \$1.1 million in funding secured for Navigation Center operations by State Senator Dave Min through Council Member Kalmick.
- Council Members are continuing to advocate for County, State and Federal funding for our programs.



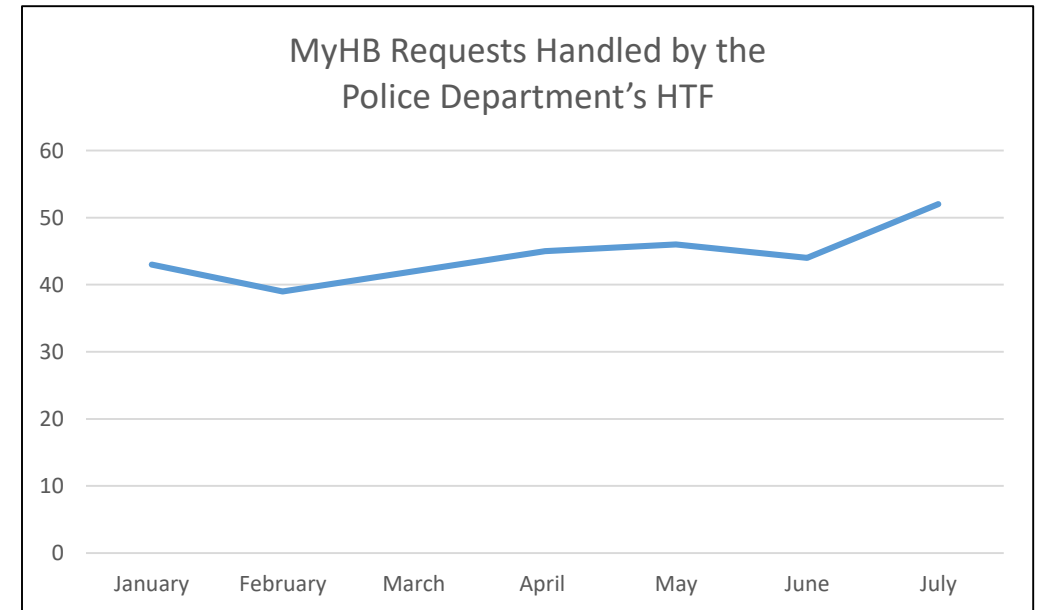
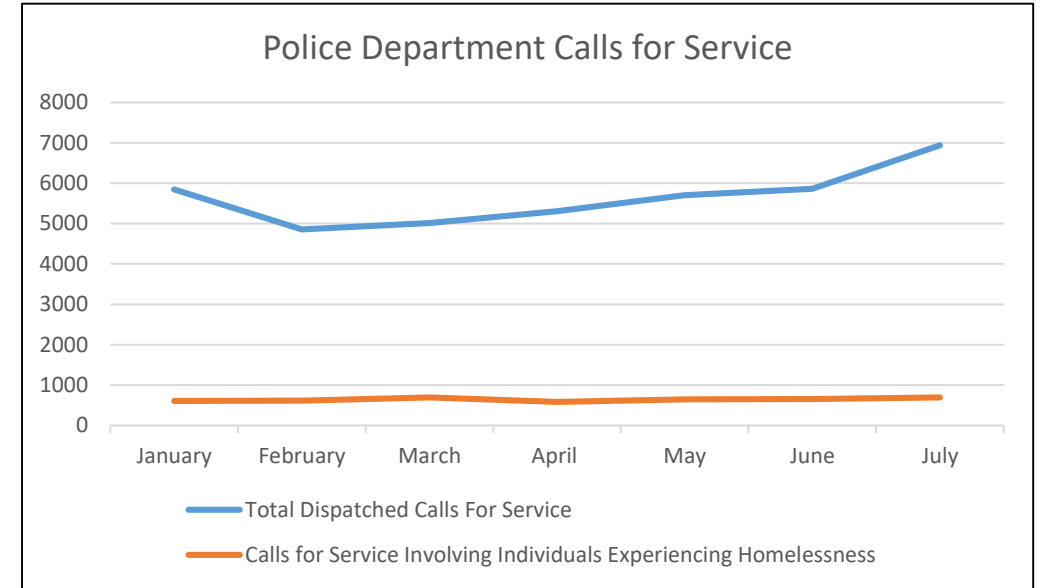
2nd Quarter of 2023

The Police Department

- Officers handled **1,881** calls involving individuals experiencing homelessness (11% of all calls for service), as compared to **1,906** in the first quarter.

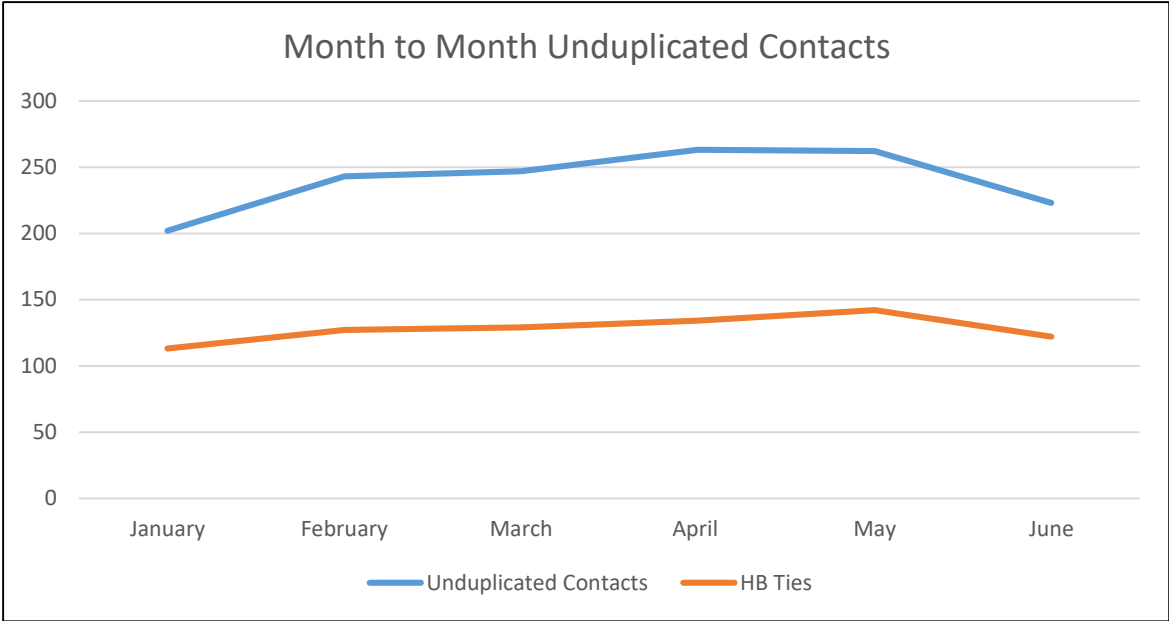
Homeless Task Force Officers

- Officers made 543 contacts with homeless individuals, resulting in 40 Navigation Center referrals, 10 referrals to other shelters, and 2 subjects transported to Crisis Stabilization Units.
- Addressed 135 MyHB complaints, an 8% increase from the first quarter of 2023.



Homeless and Behavioral Health Services Staff - 2nd Quarter of 2023

- Made 1,360 contacts, an 11% increase from the first quarter of 2023.
- 114 Navigation Center referrals, an 18% decrease from first quarter 2023.
- 49 referrals to other shelters, a 25% decrease from first quarter 2023.
- City’s Social Workers facilitated housing for 6 individuals, a 200% increase from the first quarter of 2023.
- Facilitated placement of 13 individuals into either a detox facility or Crisis Stabilization Unit, a 1,200% increase from the first quarter of 2023.



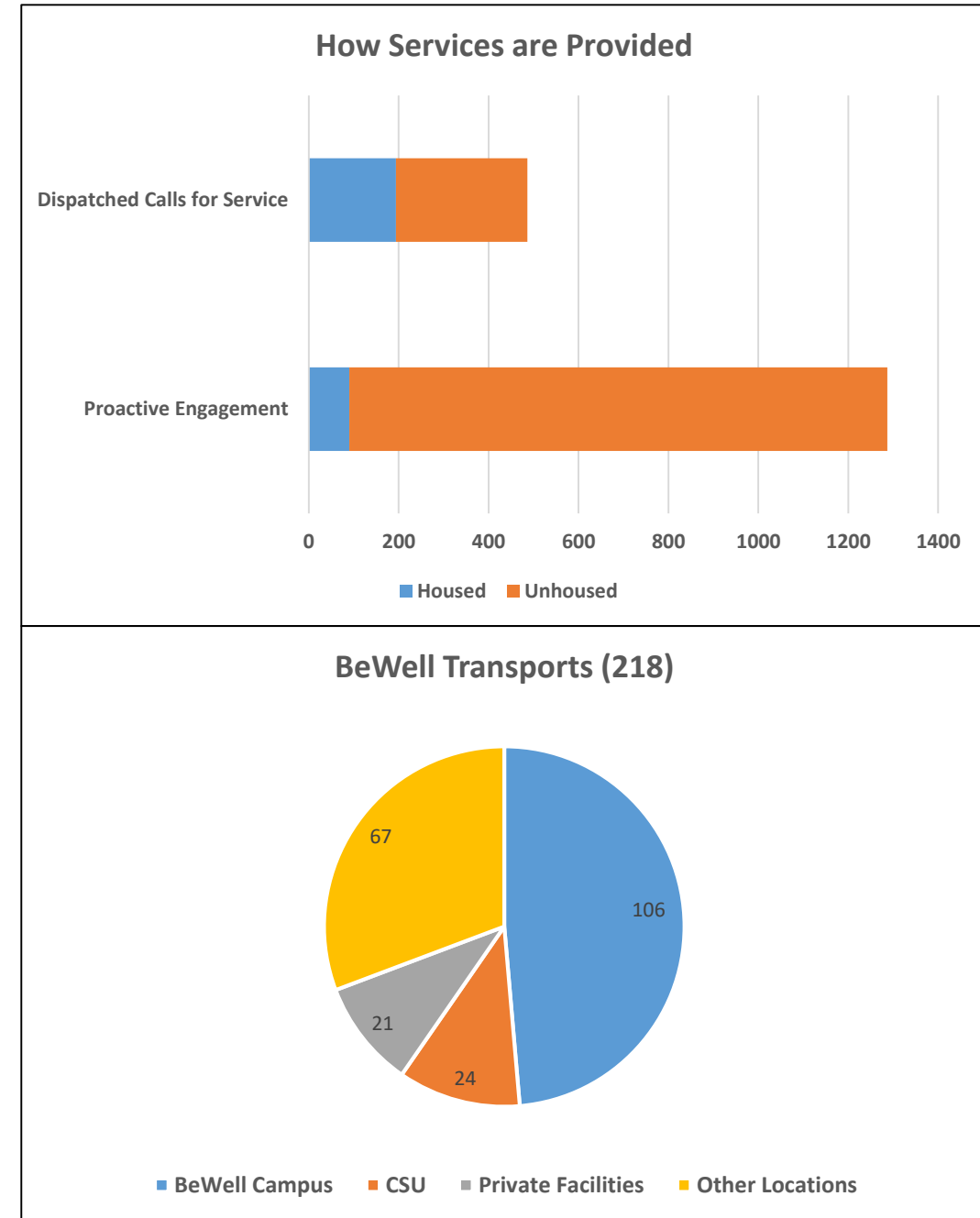
| DEMOGRAPHICS | | | | | | |
|----------------------------|---------|----------|-------|-------|-----|------|
| | January | February | March | April | May | June |
| Homeless | 164 | 172 | 194 | 205 | 209 | 187 |
| Household w/Minor Children | 12 | 17 | 8 | 18 | 11 | 10 |
| Veteran | 11 | 12 | 11 | 17 | 12 | 10 |
| Over 62 | 28 | 34 | 30 | 42 | 37 | 28 |
| Male | 118 | 112 | 136 | 148 | 147 | 110 |
| Female | 55 | 77 | 73 | 93 | 103 | 99 |
| Non-Binary | 2 | 1 | 1 | 0 | 1 | 1 |

BeWell Mobile Crisis Response Team

2nd Quarter of 2023*

- Provided services 1,825 times, to 434 unique individuals.
 - 486 dispatched calls for service
 - 40% housed / 60% unhoused
 - 1287 proactive contacts
 - 7% housed / 93% unhoused
 - 52 mobile follow-up calls
- 91% of BeWell services did not require a co-response.

* Includes services to entire community

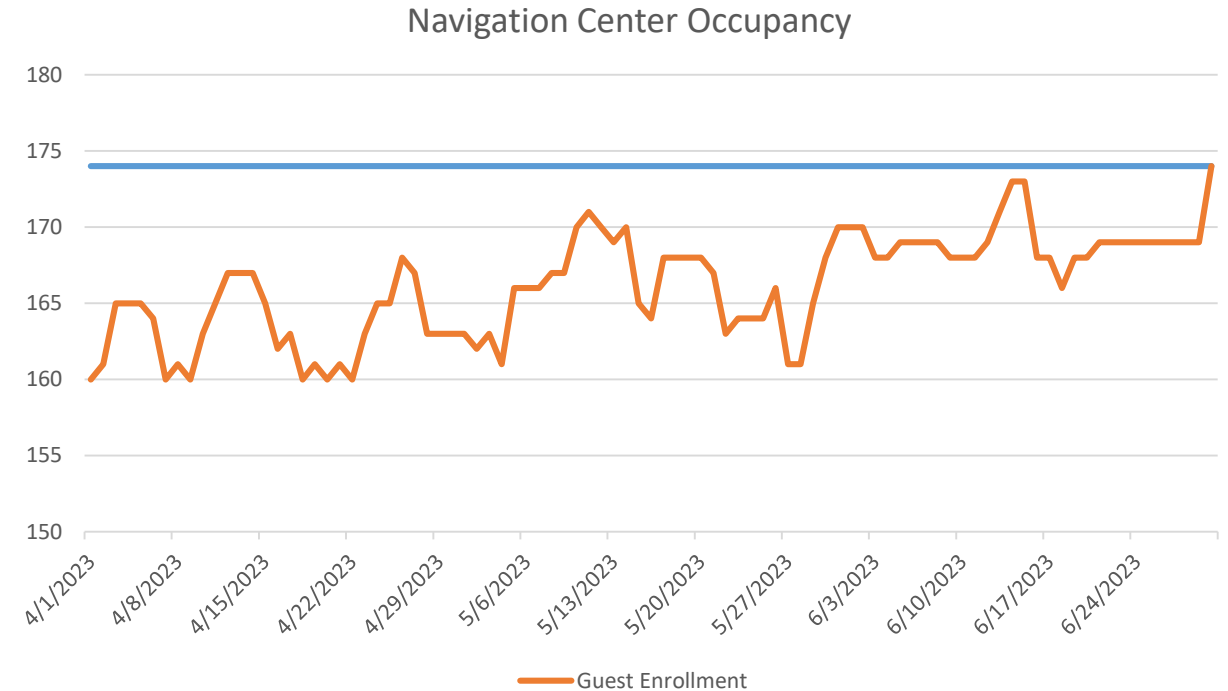


Huntington Beach Navigation Center

Operated by Mercy House

2nd Quarter of 2023

- Averaged a 95% (166/174) daily occupancy rate
- Served an average of 441 meals per day
- Provided 2,742 supportive services
- Staff called 9-1-1 a total of 16 times, for medical and police services
- Mercy House facilitated housing for 5 clients



Barriers

- Finding landlords willing to accept vouchers.
 - Some landlords still require the client to make 2 – 3 times the income of the base rent.
 - Credit scores are factored even with vouchers.
- Individuals matched to Rapid Re-housing through a third party organization and then being told their income is not sufficient for the units the organization is sending the clients to view.
- Finding support for the client while they assimilate back into society.
- Lack of communication between outside organizations and accountability for follow-up.



Success Stories

- Senior Citizen / Veteran in poor physical health placed in a project-based opportunity.
- Proactive engagement of a 73-year-old female sleeping on a bus bench in Sunset Beach resulted in housing within two weeks of first engagement.
- Collaborative assistance between City and local faith-based groups to assist a formerly homeless adult at risk of eviction due to unpaid utilities.
- Senior Center staff, Homeless Social Workers and local faith-based groups assisted a couple living in their vehicles with locating a housing opportunity.



Questions?

