



County of Orange Registrar of Voters



**VOTE EASY.
VOTE SECURE.**

ORANGE COUNTY REGISTRAR OF VOTERS

SUPPLEMENTAL
COMMUNICATION

Meeting Date: 11/18/25

Agenda Item No. 7 (25-902)



Huntington Beach City Council

November 18, 2025

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Bob Page

Registrar of Voters





Registrar of Voters' Mission Statement

"To provide election services for the citizens of Orange County to ensure equal access to the election process, protect the integrity of votes, and maintain a transparent, accurate and fair process."



Registrar of Voters' Vision Statement

"To ensure excellence in the administration of elections to inspire confidence and trust in the democratic process."



Registrar of Voters' Mission and Vision

OK, but how?

- Voter-First Customer Service
- Commitment to Quality Management
- Numerous and Varied Security Measures
- Community Relationships
- Communication, Teamwork, and Collaboration



Orange County Elections are...

- Accessible
- Fair
- Accurate
- Secure
- Transparent



Security and Integrity Measures



Security and Integrity Measures

The Orange County Registrar of Voters takes election integrity very seriously and completes numerous security steps to protect the County's elections.

Physical Measures

- Badge access controls
- Auditable security seals on equipment
- Ballot drop boxes
 - Made of thick, secure metal
 - Bolted to concrete
 - Individually keyed





Technical Measures

- Electronic voter check-in with near real-time updates
- Voter data is secured and encrypted while in transit and at rest
- All votes are cast on paper ballots
- Pre- & post-election confirmation of voting system software version
- Vote tally system is not connected to the internet
- Intrusion detection/prevention systems in place



Process Measures

- Voter File Maintenance – Regular and consistent
- Drop Box Ballot Collection – Teams of two, randomized routes, GPS tracking, radio communication, and photo documentation with controlled chain of custody
- Signature verification of all vote-by-mail ballots
- Pre-election & post-election Logic and Accuracy tests
- 1% Manual Tally and Risk Limiting Audit
- Partnerships – Federal, State, and Local law enforcement & OCDA



People Measures

- Background checks on all employees
- Extensive training provided to all employees
- Two-person integrity for movement of ballots
- Use of DA Investigators, Sheriff's deputies, and security officers
- Command Center/Vote Center Help Desk
- Rapid deployment teams

Quality Management System

Quality Management Commitment

A Quality Management System provides customers the reassurance that the organization values and practices quality management principles.



The Seven Principles of ISO 9001:2015



ISO 9001 Certification

ISO-9001 is the international standard for creating, implementing, and maintaining a Quality Management System (QMS), published by ISO (International Organization for Standardization).

A Quality Management System (QMS) is a collection of rules, policies, processes, and procedures to provide products and services that meet customer needs and improve customer satisfaction.





Questions

Registrar of Voters Resources



Voter Registration Drives

- Voter Registration Affidavits
- OC ROV Online Training
- CA SOS Guide

ocvote.gov/registration-drive

www.sos.ca.gov/elections/publications-and-resources/guide-vr-drives

A photograph of a "California Voter Registration/Pre-Registration Application" form from the State Office of the Secretary of State (SOS). The form is titled "California Voter Registration/Pre-Registration Application SOS" and includes instructions at the top. It is divided into several sections: 1. Qualifications, 2. Your legal name, 3. Identification, 4. The address where you live, 5. The address where you receive mail, and 6. Registration history. Each section contains specific questions and checkboxes for the applicant to complete. The form is printed on a light-colored paper with blue and black text.



Voter Assistance Hotline

- Types of Calls
 - General registration questions
 - How do I get a second ballot if am no longer at the address you have on file?
 - My ballot was damaged, how do I get a replacement?
 - Where is the closest Vote Center?

888-OCVOTES (888-628-6837)



Election Observation

- Observable Election Activity
 - Mail ballot processing
 - Pre-election & post-election logic and accuracy test
 - 1% manual tally and risk limiting audit
 - Tabulation
- Ambassador Program

More information at ocvote.gov/observe



Online Data Available

- Election Results – Results and What's Left to Process

ocvote.gov/results

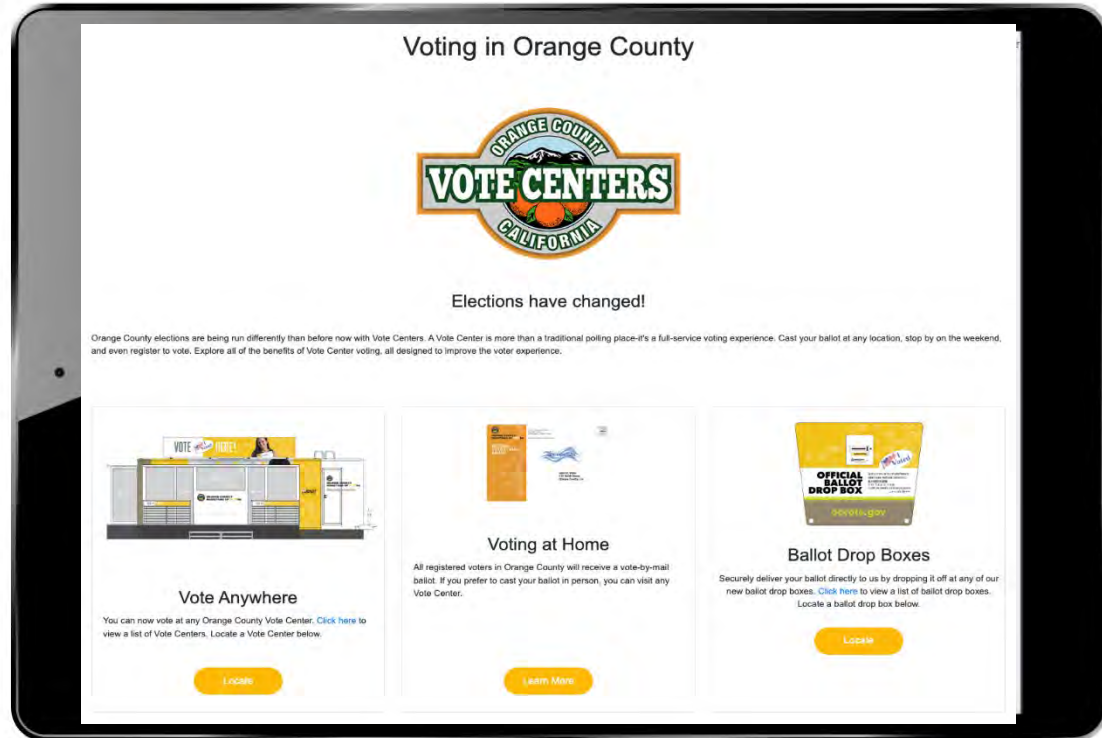
- Data Central – Registration and Ballots Returned

ocvote.gov/datacentral

- Map Central – Registration, Find My District, and Results

ocvote.gov/map-central

Contact Us



Registrar of Voters
1300 S. Grand Ave. Bldg C, Santa Ana



Online
ocvote.gov



Live Chat
ocvote.gov/chat



Call
714-567-7600 or 888-OCVOTES



Email
ocvoter@ocvote.gov



**THANK
YOU!**