

County of Orange Registrar of Voters



SUPPLEMENTAL COMMUNICATION

Meeting Date: _______11/18/25

Agenda Item No. 7 (25-902)



Huntington Beach City Council

November 18, 2025



Bob Page

Registrar of Voters





Registrar of Voters' Mission Statement

"To provide election services for the citizens of Orange County to ensure equal access to the election process, protect the integrity of votes, and maintain a transparent, accurate and fair process."



Registrar of Voters' Vision Statement

"To ensure excellence in the administration of elections to inspire confidence and trust in the democratic process."



Registrar of Voters' Mission and Vision

OK, but how?

- Voter-First Customer Service
- Commitment to Quality Management
- Numerous and Varied Security Measures
- Community Relationships
- Communication, Teamwork, and Collaboration





- Accessible
- Fair
- Accurate
- Secure
- Transparent



Security and Integrity Measures





The Orange County Registrar of Voters takes election integrity very seriously and completes numerous security steps to protect the County's elections.





- Badge access controls
- Auditable security seals on equipment
- Ballot drop boxes
 - Made of thick, secure metal
 - Bolted to concrete
 - Individually keyed







- Electronic voter check-in with near real-time updates
- Voter data is secured and encrypted while in transit and at rest
- All votes are cast on paper ballots
- Pre- & post-election confirmation of voting system software version
- Vote tally system is not connected to the internet
- Intrusion detection/prevention systems in place

Process Measures



- Voter File Maintenance Regular and consistent
- Drop Box Ballot Collection Teams of two, randomized routes, GPS tracking, radio communication, and photo documentation with controlled chain of custody
- Signature verification of all vote-by-mail ballots
- Pre-election & post-election Logic and Accuracy tests
- 1% Manual Tally and Risk Limiting Audit
- Partnerships Federal, State, and Local law enforcement & OCDA



People Measures

- Background checks on all employees
- Extensive training provided to all employees
- Two-person integrity for movement of ballots
- Use of DA Investigators, Sheriff's deputies, and security officers
- Command Center/Vote Center Help Desk
- Rapid deployment teams

Quality Management System





A Quality Management System provides customers the reassurance that the organization values and practices quality management principles.



The Seven Principles of ISO 9001:2015





ISO-9001 is the international standard for creating, implementing, and maintaining a Quality Management System (QMS), published by ISO (International Organization for Standardization).



A Quality Management System (QMS) is a collection of rules, policies, processes, and procedures to provide products and services that meet customer needs and improve customer satisfaction.





Registrar of Voters Resources



Voter Registration Drives

- Voter Registration Affidavits
- OC ROV Online Training ocvote.gov/registration-drive
- CA SOS Guide



www.sos.ca.gov/elections/publicationsand-resources/guide-vr-drives

Voter Assistance Hotline



- Types of Calls
 - General registration questions
 - How do I get a second ballot if am no longer at the address you have on file?
 - My ballot was damaged, how do I get a replacement?
 - Where is the closest Vote Center?

888-OCVOTES (888-628-6837)

Election Observation



- Observable Election Activity
 - Mail ballot processing
 - Pre-election & post-election logic and accuracy test
 - 1% manual tally and risk limiting audit
 - Tabulation
- Ambassador Program

More information at ocvote.gov/observe



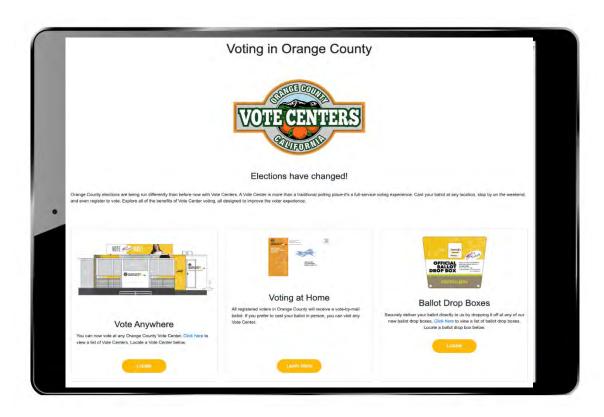
Online Data Available

- Election Results Results and What's Left to Process ocvote.gov/results
- Data Central Registration and Ballots Returned ocvote.gov/datacentral
- Map Central Registration, Find My District, and Results

ocvote.gov/map-central

Contact Us







- Online ocvote.gov
- Live Chat ocvote.gov/chat
- Call 714-567-7600 or 888-OCVOTES
- Email ocvoter@ocvote.gov



