

## PROFESSIONAL SERVICE AWARD ANALYSIS

**SERVICE:** General Liability Third Party Administrator

**SERVICE DESCRIPTION:** Provide General Liability Claims Administration

**VENDOR:** CARL WARREN Insurance Services

**OVERALL RANKING:** 1

### SUBJECT MATTER EXPERTS/RATERS:

1. City of H.B. Risk Manager, 2). City of Oxnard H.R/Risk Manager, 3). City of Manhattan Beach Risk Manager 4). City of Tustin, Sr. Analyst/Risk Management, 5). City of H.B. Principal Finance Analyst.

### I. MINIMUM QUALIFICATIONS REVIEW

- Written Proposal Score: 1315

<b>INTERCARE – Minimum Qualifications Review</b>		
<u>Criteria</u>	<u>Total Weighted Score</u>	<u>Maximum Score</u>
<i>Compliance with RFP</i>	50	75
<i>Firm Qualifications</i>	375	375
<i>Experience &amp; License Requirements</i>	375	375
<i>Understanding of Project</i>	280	300
<i>Cost/Price</i>	105	225
<i>References</i>	130	150
<b>Total</b>	<b>1315</b>	<b>1500</b>

### II. DUE DILIGENCE REVIEW

- Interview Ranking: 1

<b>CARL WARREN – Summary of Review</b>
<ul style="list-style-type: none"><li>• Highest score overall (Proposal//Interviews combined)</li><li>• Excellent longstanding claims handling team</li><li>• Outstanding expertise in subrogation/property recovery services</li><li>• 70% of business currently with public entities and over 30 years with the City of HB</li><li>• Excellent reference checks</li></ul>

<b>INTERCARE – Pricing</b>
<ul style="list-style-type: none"><li>• Most competitive pricing for claims handling with further opportunity to reduce some of the City's pending inventory/claim liabilities .</li></ul>